



Mr Rene Swindley

Director

Frank Risk Management

Hamilton

Friday, June 9, 2017

14:00 - 14:30 Is Your Practice Cyber-Safe?



what risk ?

is your practice cyber safe...
know your business risks



Fire

NEW ZEALAND

Likely cause of fire that shut a medical centre and pharmacy revealed

30 Apr, 2017 4:00pm

🕒 3 minutes to read



Fire

News

Regular news from the New Zealand Doctor newsroom

Fire guts Ora Toa Ponake Medical Centre, forcing temporary shift to A&M

Virginia McMillan
vmcmillan@clear.net.nz

Monday 27 June 2016, 4:37PM

A fire has destroyed much of the rented building that housed Ora Toa Ponake Medical Centre in Newtown, Wellington, forcing a relocation but with little disruption to services.

After the Friday night blaze in the centre, fire and police officers attended the site, concerned about possible suspicious circumstances. They handed the site back to staff on Saturday.

By early this afternoon, two of the centre's GPs were seeing patients in temporary rooms at the Wellington Accident & Urgent Medical Centre about a kilometre away.



Tamariki Ora nurse Runa Kapinga arrives to survey the damage



Fire



Fire



Flood

Bay of Plenty health centres close as flood forces mass evacuation

Cliff Taylor
ctaylor@nzdoctor.co.nz

Thursday 06 April 2017, 12:39PM

At least three Bay of Plenty medical centres have been forced to close as floodwaters inundate the region, causing the evacuation of hundreds of people from the town of Edgecumbe.

A state of emergency has been declared in Whakatane district. Whakatane District Council is advising all Edgecumbe residents to evacuate immediately to Kawerau.

Edgecumbe's Riverslea Medical centre, located close to the Rangitaiki River which burst its banks, is closed, as are Taneatua Medical Centre and the Waimana Health Clinic.



Aerial view of Edgecumbe earlier today.
Photo: Malcolm Growden/Facebook



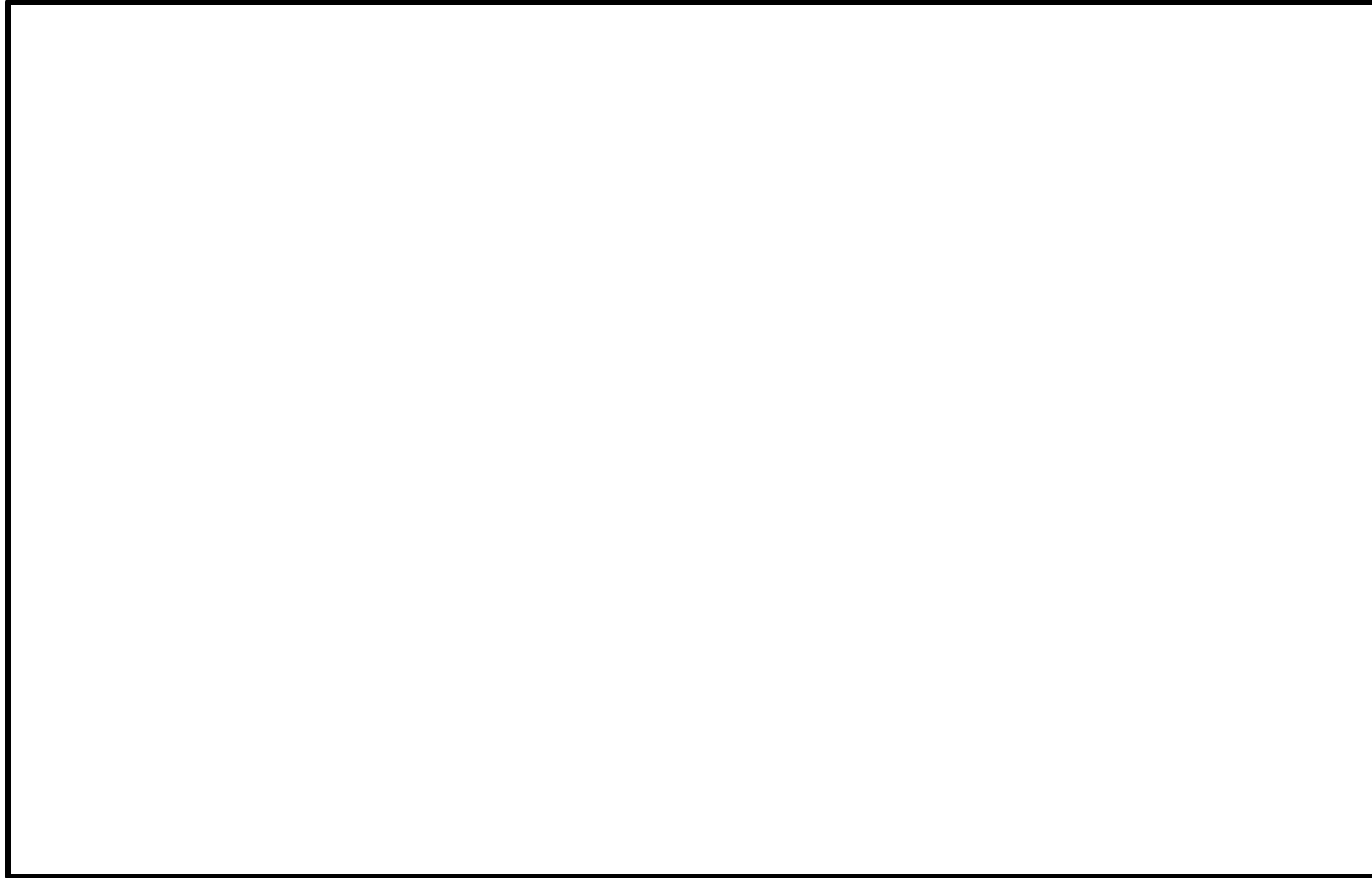
Earthquake



Cyber Attack



Data Loss



The result



Proactive cyber risk management



[Passwords](#)

Traditional Insurance does not
provide cover
for cyber risk

Gaps in Traditional Insurance

	PROPERTY	GENERAL LIABILITY	CRIME/BOND /FIDELITY	KIDNAP & RANSOM	PROFESSIONAL INDEMNITY	CYBER INSURANCE
1st Party Cyber Risks						
Business Interruption Losses	-	-	-	-	-	-
Network Restoration Expenses	-	-	-	-	-	-
Data Recovery Expenses and costs to restore, recollect and recreate	-	-	-	-	-	-
Rogue Employees	-	-	-	-	-	-
Virus/Hacker damage to Data	-	-	-	-	-	-
Denial of Service attack	-	-	-	-	-	-
First Party Crime: Funds/Usage Loss	-	-	-	-	-	-
3rd Party Cyber Risks						
Privacy Wrongful Act: Personal Information	-	-	-	-	-	-
Privacy Wrongful Act: Confidential and Proprietary business information	-	-	-	-	-	-
Outsourcing Liability/Vicarious Liability	-	-	-	-	-	-
Contamination of Third Party Data by any unauthorized software, computer code or virus	-	-	-	-	-	-
Denial of access to third party data	-	-	-	-	-	-
Theft of an access code from the Company's premises	-	-	-	-	-	-
Destruction, modification, corruption, damage or deletion of Data	-	-	-	-	-	-
Physical theft of the Company's hardware	-	-	-	-	-	-
Data disclosure due to a Breach of Data Security	-	-	-	-	-	-
Breach Consultation Services (PR, Technology, Forensic, Legal)	-	-	-	-	-	-
Fines and Penalties	-	-	-	-	-	-
Breach Consultation Services: Repair of Company/Individuals Reputation	-	-	-	-	-	-
Media and Social Media Wrongful Act (IP, Plagiarism, defamation, trespassing, including Social Media)	-	-	-	-	-	-
Breach Response Services (Notification, Credit and ID Monitoring)	-	-	-	-	-	-

● Coverage Provided
 ● Coverage Possible
 - No Coverage

	Property	General Liability	Crime/ Bond / Fidelity	Kidnap and Ransom	D&O Insurance	Professional Indemnity	Cyber Insurance
1st Party Cyber Risks							
Network / Business Interruption Loss	●	×	×	×	×	×	●
Cyber Extortion	×	×	×	●	×	×	●
Data Forensic Expenses and Costs to Restore / Recreate	×	×	×	×	×	×	●
Crisis Management (Notification costs / credit monitoring / reputational costs)	×	×	×	×	×	×	●
Denial of Service attack	×	×	×	×	×	×	●
Network Security (Forensic, Hacker Theft, Data Recovery)	×	×	●	×	×	×	●
3rd Party Cyber Risks							
Personal Information	×	●	●	×	×	●	●
Confidential and Proprietary business information	×	●	●	×	×	●	●
Media Liability / Social Media Liability	×	●	●	×	×	●	●
Defence Costs	×	●	●	×	●	●	●
Fines and Penalties / Investigation	×	×	×	×	●	●	●
Tangible Offering - Vendors / Access to Experts							
Public Relations Support	×	×	×	×	×	●	●
Legal Support	×	●	●	×	●	●	●
Forensic and IT Support	×	×	×	×	×	×	●
Notification & Crisis Support	×	×	×	×	×	×	●
Cover Provided ● Cover Possible ● No Coverage ×							

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Sum Insured*
\$500,000

Annual Premium
\$1,219.00 (inc GST)

[Get Cover](#)