

Towards a sustainable and fit-for-purpose health system

Professor Des Gorman BSc MBChB MD PhD

Executive Chairman of Health Workforce New Zealand
and Member of the National Health Board, New
Zealand Ministry of Health

Professor of Medicine at the University of Auckland

Towards a sustainable and fit-for-purpose health system

Lessons from the ongoing New Zealand health system reforms

Towards a sustainable and fit-for-purpose health system

- **Health care in New Zealand in 2012.**
- Challenges that the New Zealand health system faces both in 2012 and in meeting the demand for health care over the next decade.
- The way in which these challenges are being met.

Health care in NZ in 2012

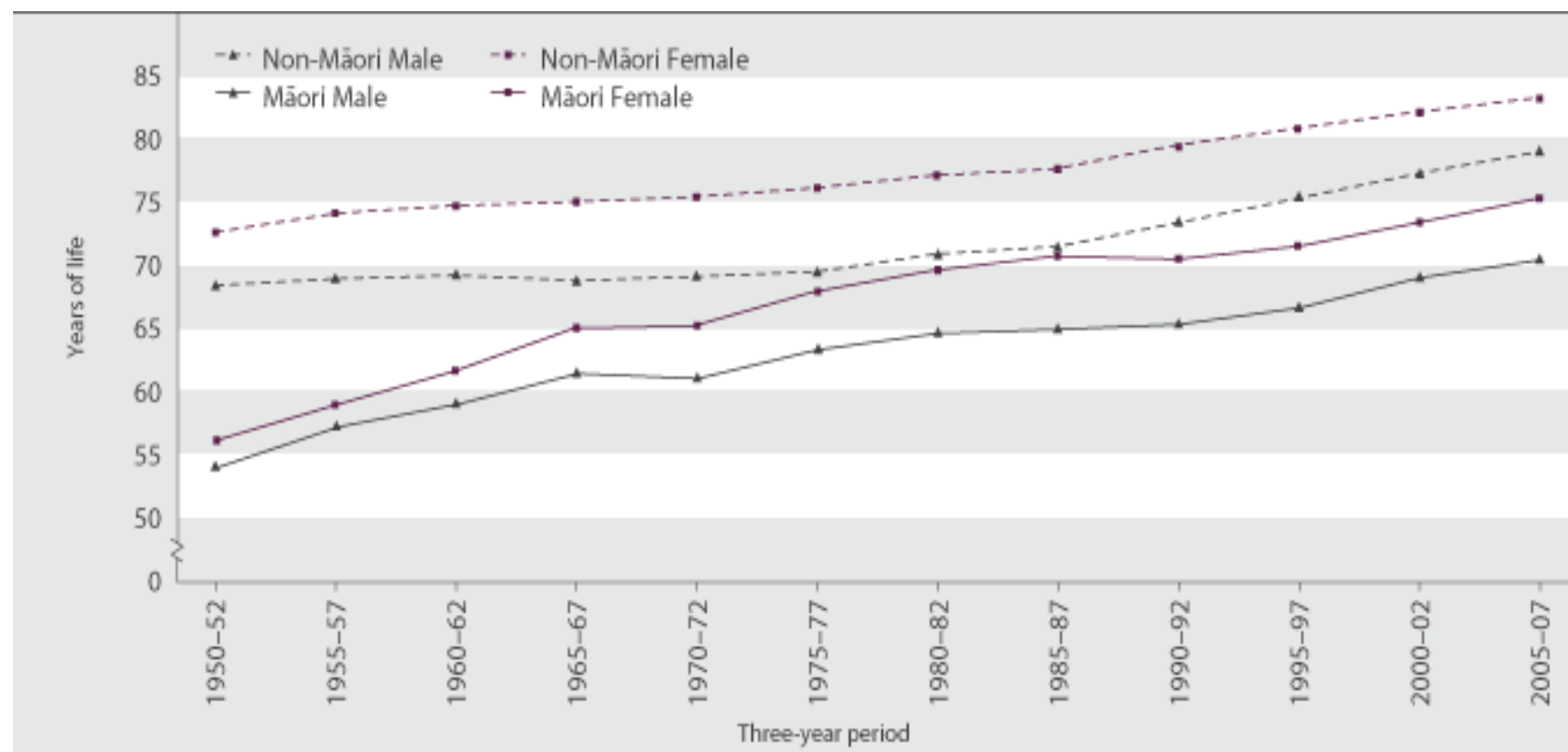
- New Zealand has a high quality and very well-rated health system.
- Most New Zealanders with a health problem receive appropriate and timely care, and most outcomes meet societal expectations.
- Almost 10% of the national GDP is spent on health care; this includes 20% of all Government spending.

Towards a sustainable and fit-for-purpose health system

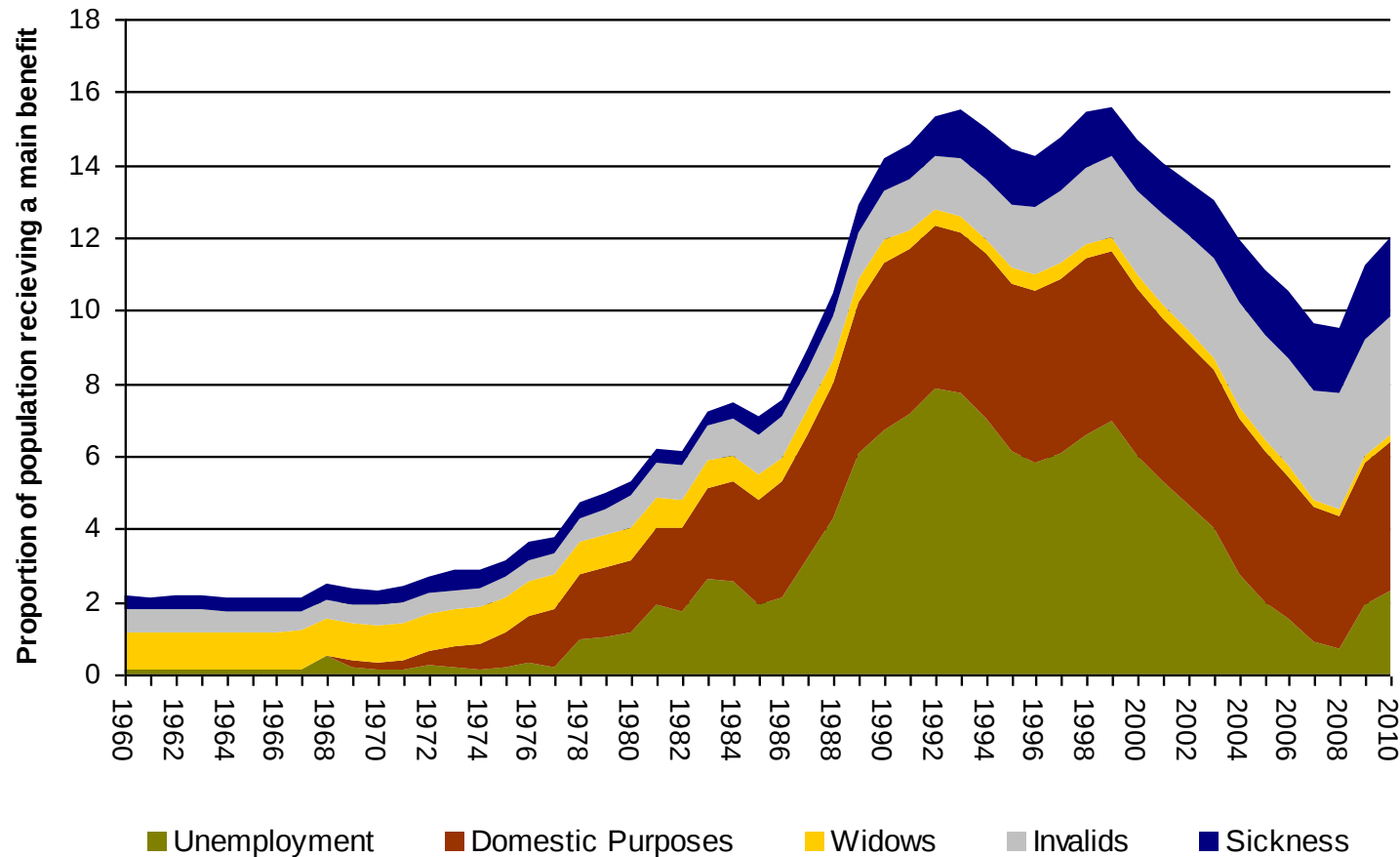
- Health care in New Zealand in 2012.
- Challenges that the New Zealand health system faces both in 2012 and in meeting the demand for health care over the next decade.
- The way in which these challenges are being met.

Health care in NZ in 2012

- Challenges:
 - Focal deficiencies and shortfalls;
 - Falling productivity;
 - Unsustainable reliance on immigrant health workers;
 - Costs of health care growing faster than national wealth;
- Challenges:
 - Ageing of the community and growing demand for health care; and
 - Ageing of the community and retirement of the 'baby-boomer' generation of health care providers.



Proportion of the working age population receiving different main benefits, 1960-2010



Source: MSD Statistical Reports

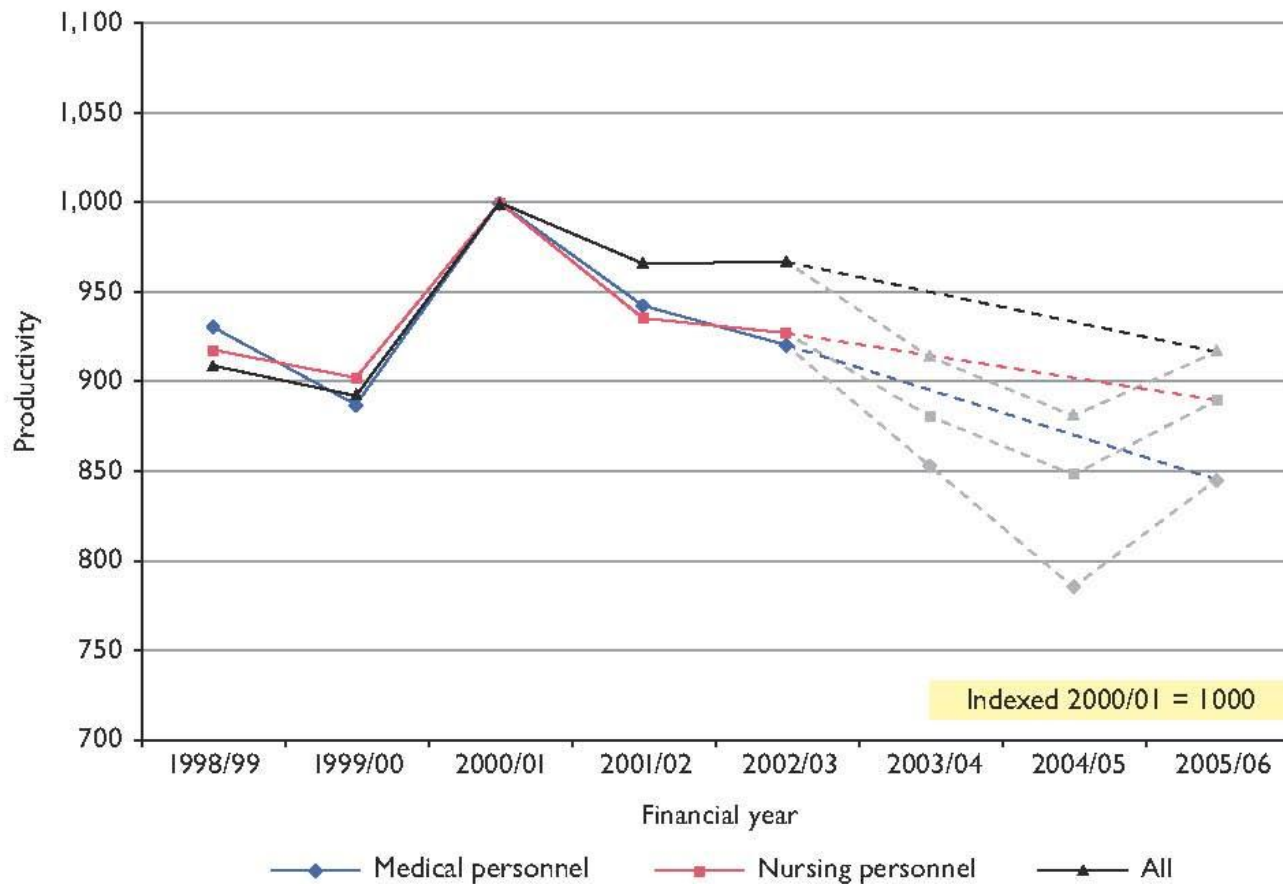
Note: Population 18-64 years. The count of benefits excludes individuals receiving a benefit as a partner

Health care in NZ in 2012

- Challenges:
 - Focal deficiencies and shortfalls;
 - **Falling productivity;**
 - Unsustainable reliance on immigrant health workers;
 - Costs of health care growing faster than national wealth;
- Challenges:
 - Ageing of the community and growing demand for health care; and
 - Ageing of the community and retirement of the 'baby-boomer' generation of health care providers.

Mani Maniparathy, New Zealand Business Roundtable 2008

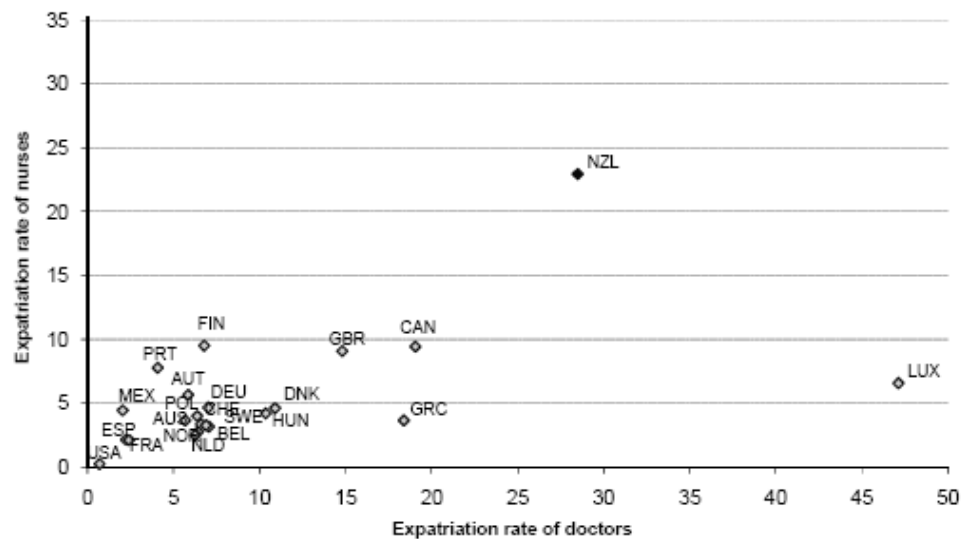
Figure 3: Productivity (volume per head) of public hospitals (indexed 2000/01 = 1000), 1998/99 to 2005/06



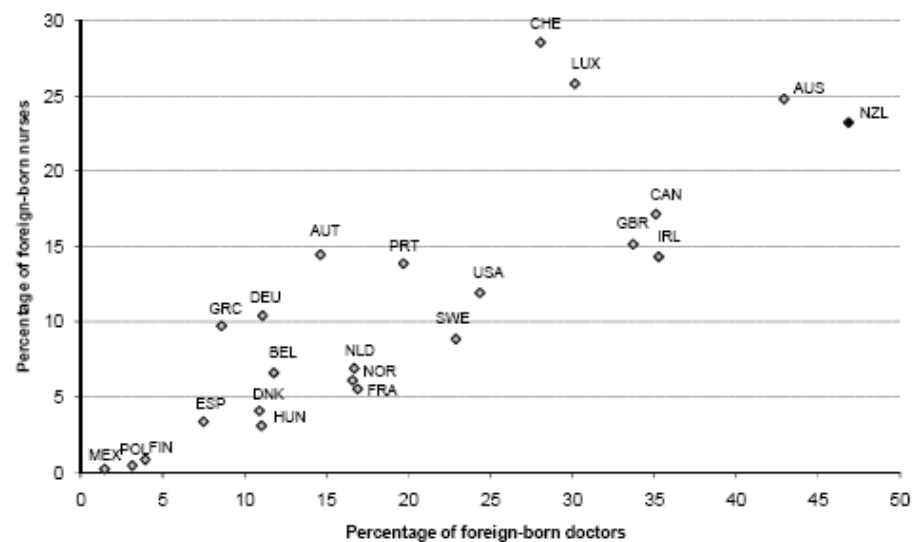
Health care in NZ in 2012

- Challenges:
 - Focal deficiencies and shortfalls;
 - Falling productivity;
 - **Unsustainable reliance on immigrant health workers;**
 - Costs of health care growing faster than national wealth;
- Challenges:
 - Ageing of the community and growing demand for health care; and
 - Ageing of the community and retirement of the 'baby-boomer' generation of health care providers.

Chart 7. Expatriation rates and percentages of foreign-born doctors and nurses, selected OECD countries, circa 2000



Source: Dumont and Zurn (2007)

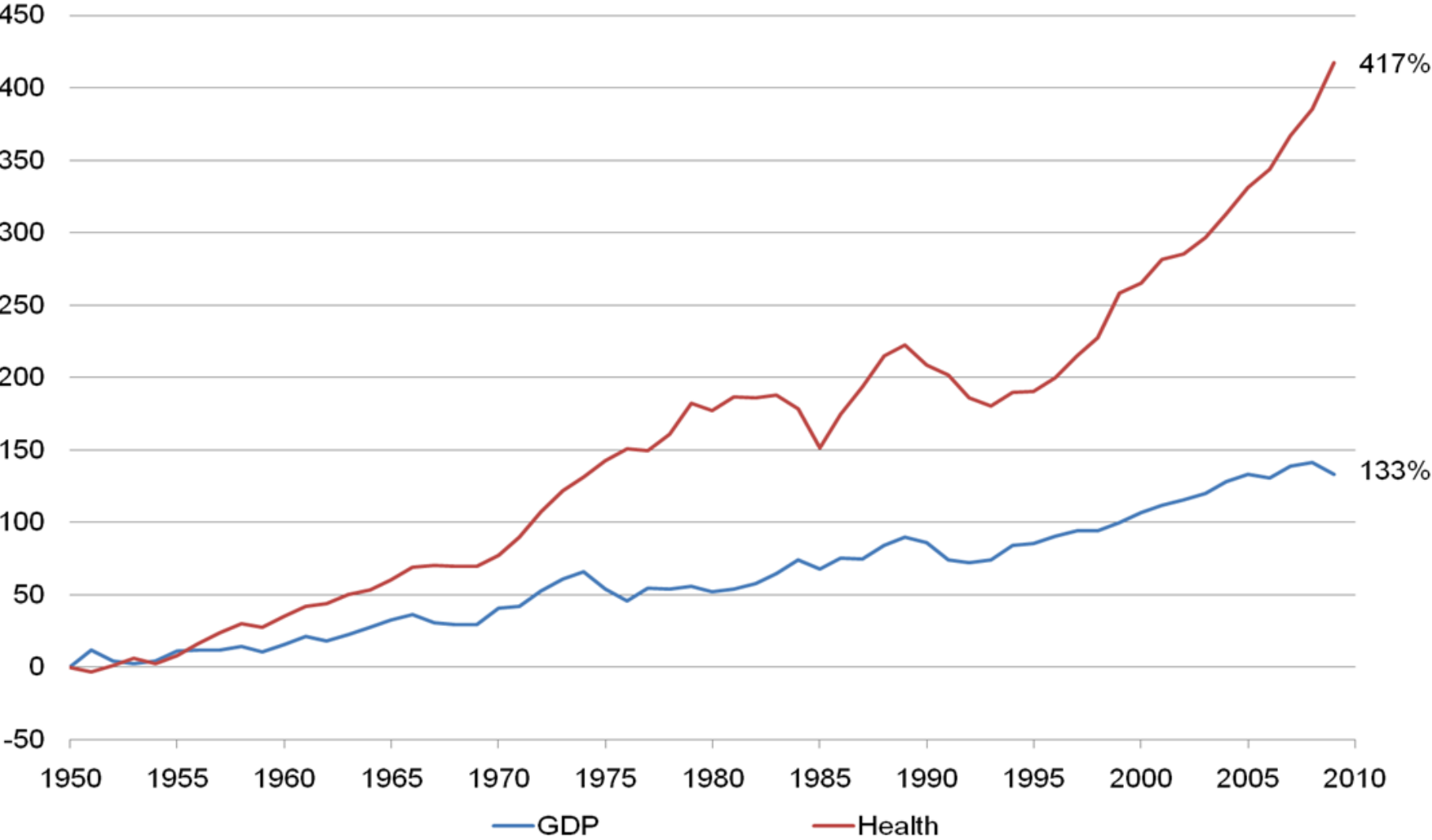


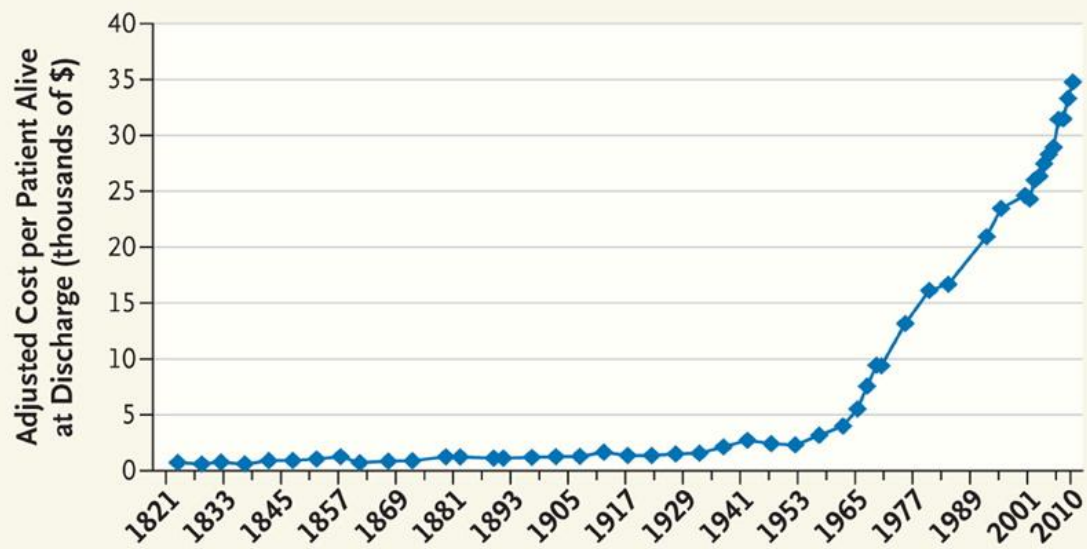
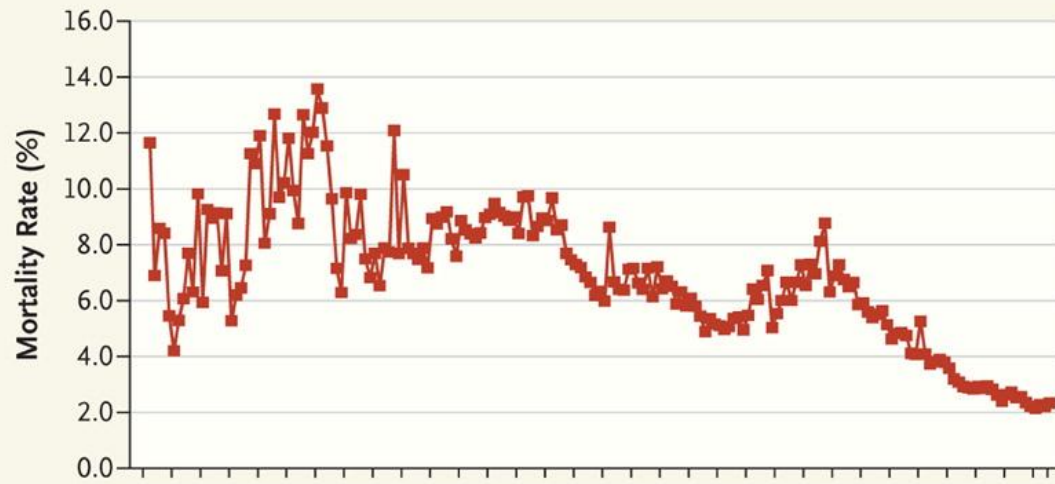
Source: Dumont and Zurn (2007)

Health care in NZ in 2012

- Challenges:
 - Focal deficiencies and shortfalls;
 - Falling productivity;
 - Unsustainable reliance on immigrant health workers;
 - Costs of health care growing faster than national wealth;
- Challenges:
 - Ageing of the community and growing demand for health care; and
 - Ageing of the community and retirement of the 'baby-boomer' generation of health care providers.

Cumulative % change



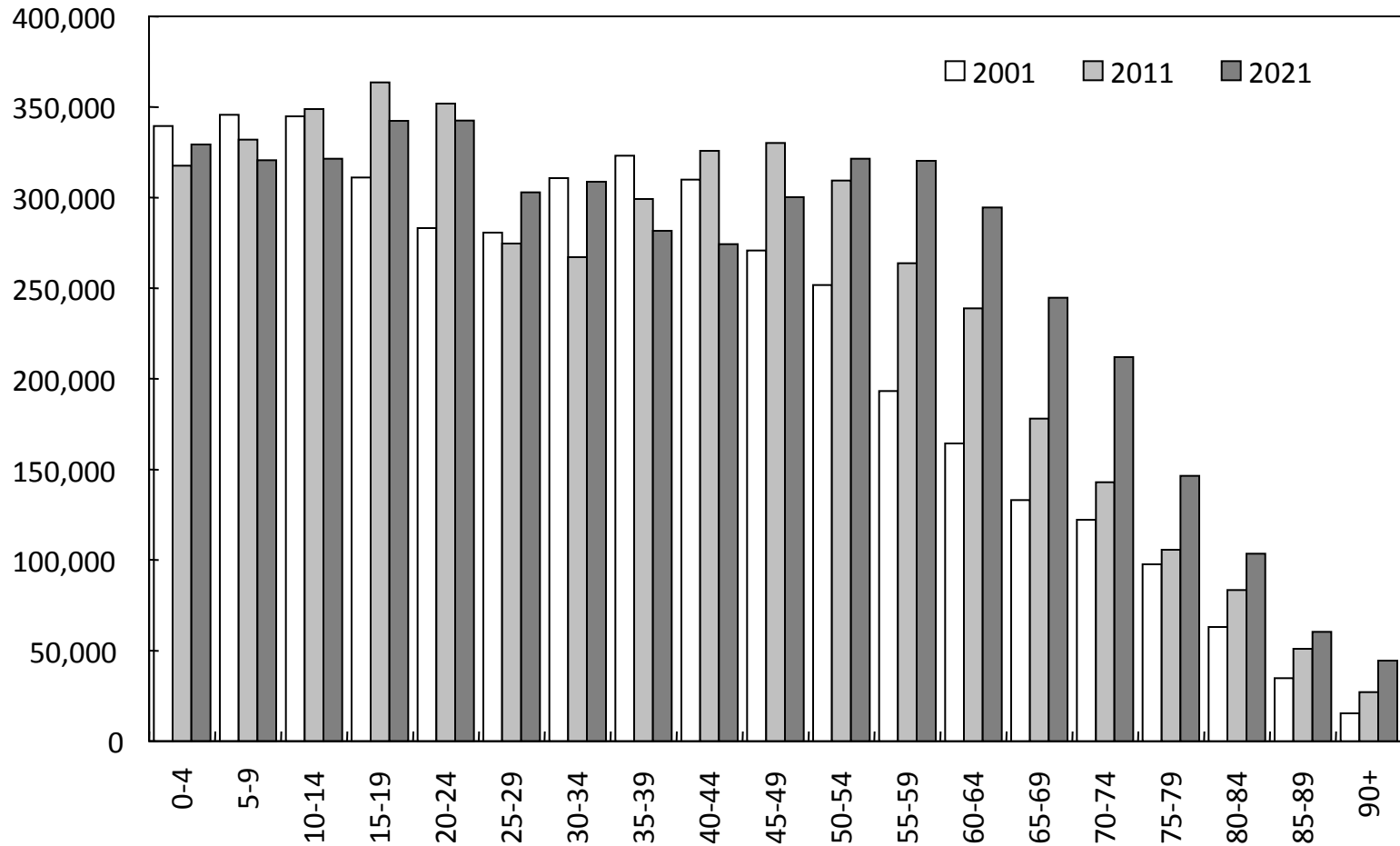


Health care in NZ in 2012

- Challenges:
 - Focal deficiencies and shortfalls;
 - Falling productivity;
 - Unsustainable reliance on immigrant health workers;
 - Costs of health care growing faster than national wealth;
- Challenges:
 - Ageing of the community and growing demand for health care; and
 - Ageing of the community and retirement of the 'baby-boomer' generation of health care providers.

NZIER (2005)

NZ Population Projections by Age Cohort
(Assuming medium population growth)



Health care in NZ in 2012

- An informed, but conservative guess of the growth in demand for health services is for a doubling between now and 2022.
- At best, it may be possible to increase the health workforce by about 40% over this period.
- If increases in health funding are to be linked to growth in GDP, then the likely increase in health funding will also be about 40%.

Towards a sustainable and fit-for-purpose health system

- Health care in New Zealand in 2012.
- Challenges that the New Zealand health system faces both in 2012 and in meeting the demand for health care over the next decade.
- The way in which these challenges are being met.

Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Long term responses:
 - Quality improvement and lifting productivity;
 - Reducing demand; and
 - Lowering costs in the context of central philosophies of ‘doing things instead of and not as well as’ and of ‘value for funding’.

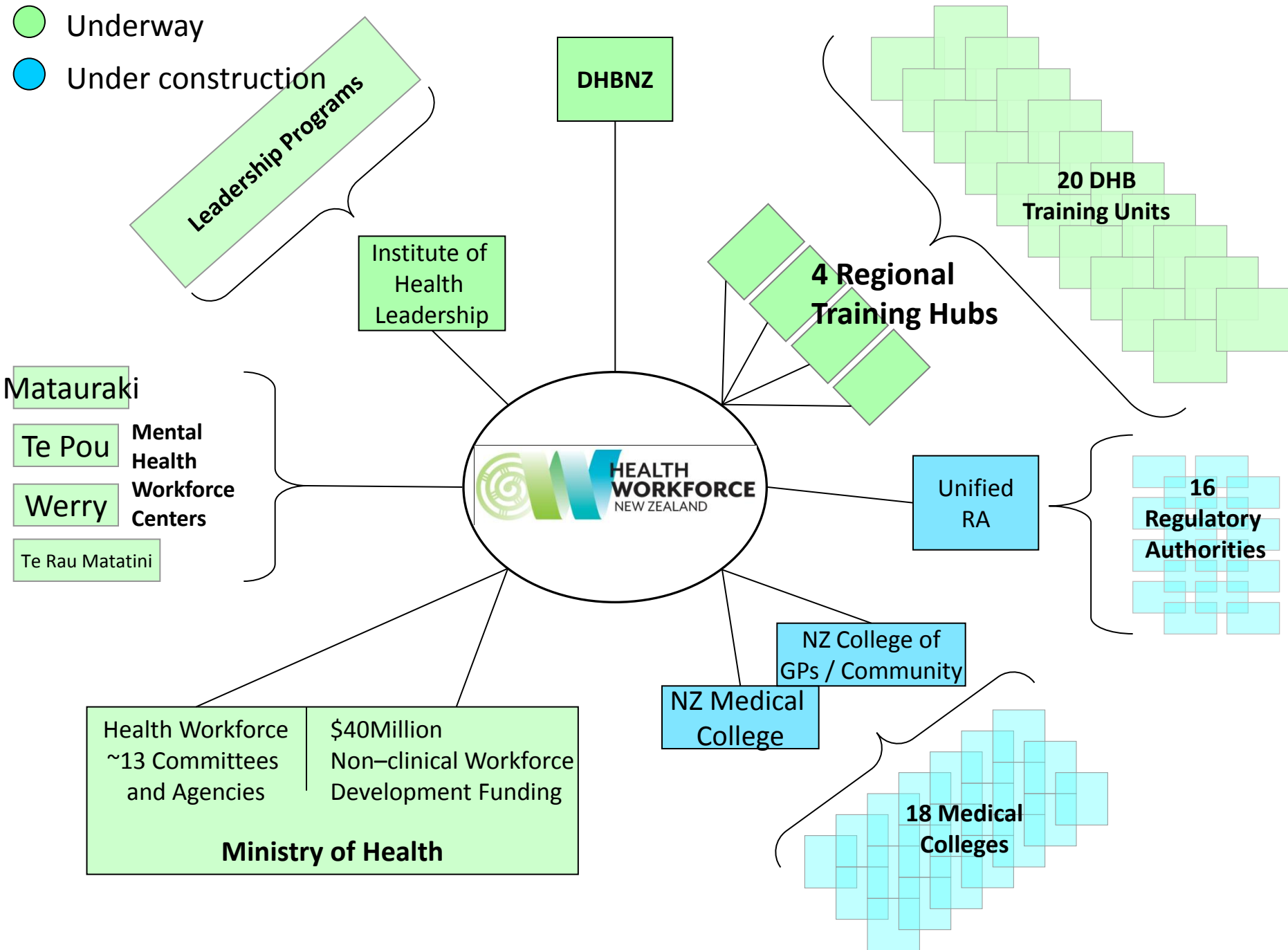
Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Community and sector engagement through effective communication and partnerships.

Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Recruitment of health workforce to reform agenda.
 - The challenge of clinician leadership.
- Rationalisation of health bureaucracies and ‘shifting resources’ to the ‘front line’.

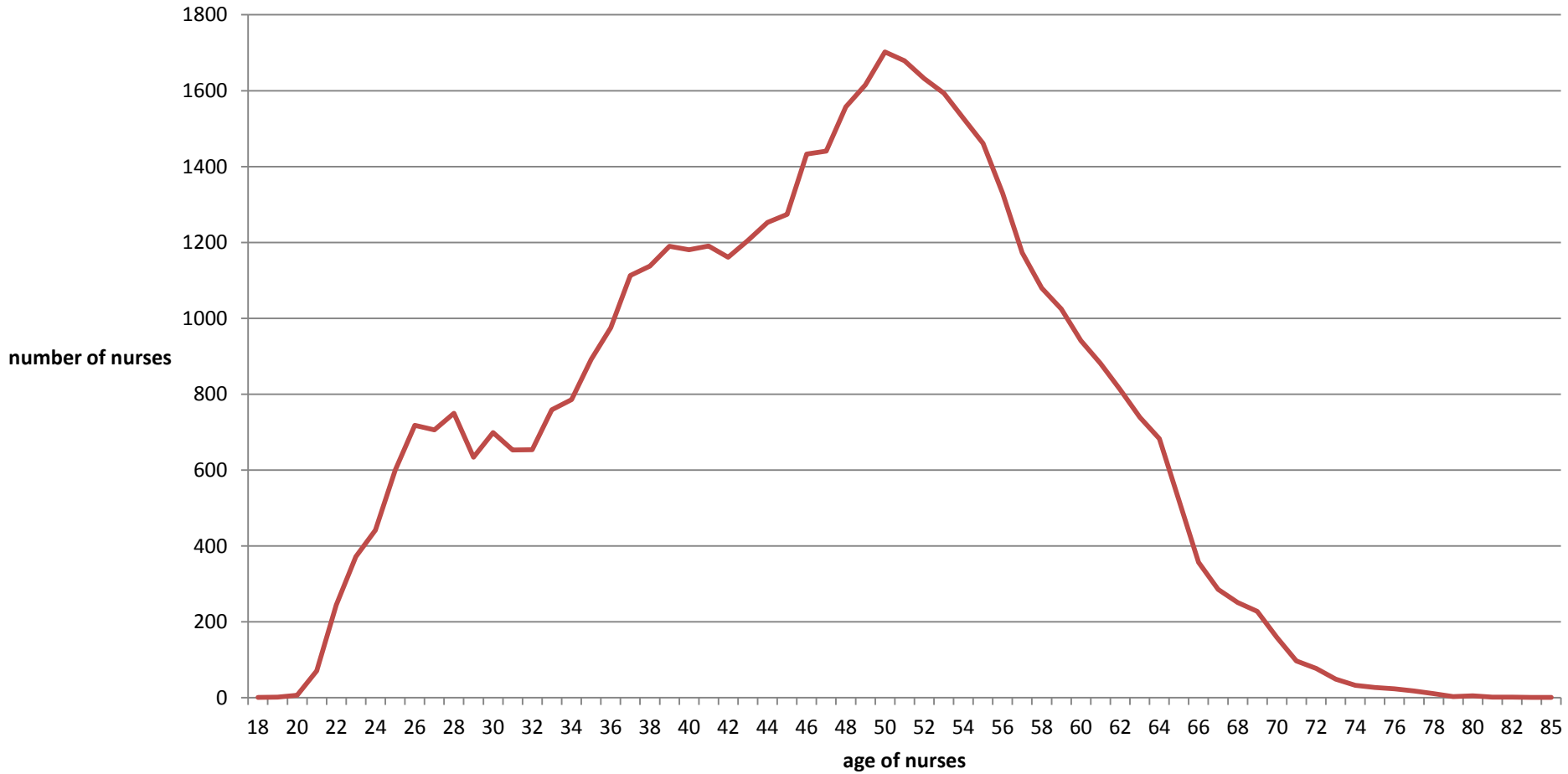
- Underway
- Under construction



Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Regional training hubs and recruitment and retention initiatives.
 - Voluntary bonding scheme and advanced trainee scholarships.
 - The global financial crisis and the health workforce.
 - Third age initiatives.

Number and age of nurses in workforce in Octonber 2011



Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Lifting productivity in elective and acute settings through specific health targets (e.g. elective surgical separations, ED and cancer treatment waiting times) and PPP (e.g. private oncology services).

Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Liberating workforces with ‘spare’ capacity:
 - Physiotherapists (orthopaedic OPD);
 - Pharmacists (Warfarin dose management and influenza vaccination);
 - Anaesthesia technicians;
 - Optometrists (glaucoma and retinal disease);

Towards a sustainable and fit-for-purpose health system

- Short term responses:
 - ‘Buying time’ so that the health system can meet demand while longer term responses are implemented.
- Liberating workforces with ‘spare’ capacity:
 - Psychologists and podiatrists (prescribing roles through reform of Medicines Act); and
 - Nurses (diabetes prescribers, endoscopy, aged care, surgical first-assist etc.)

Towards a sustainable and fit-for-purpose health system

- Long term responses:
 - Quality improvement and lifting productivity;
 - Reducing demand; and
 - Lowering costs in the context of central philosophies of 'doing things instead of and not as well as' and of 'value for funding'.
- Adopt robust processes that account for the inherent uncertainty of future health milieu.
 - A whole of sector health intelligence and the role of RA amalgamation.
 - The need for a flexible and re-deployable health workforce (e.g. rehabilitation workers).

Towards a sustainable and fit-for-purpose health system

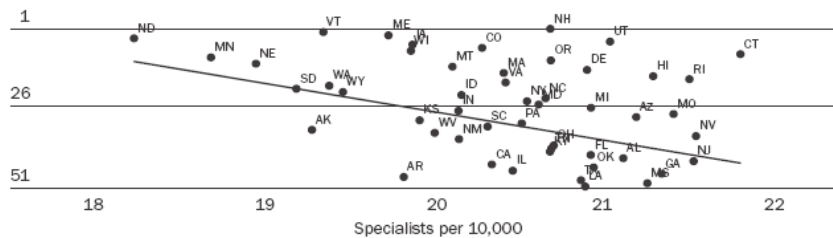
- Long term responses:
 - Quality improvement and lifting productivity;
 - Reducing demand; and
 - Lowering costs in the context of central philosophies of ‘doing things instead of and not as well as’ and of ‘value for funding’.
- Adopt robust processes that account for the inherent uncertainty of future health milieu.
 - The dual case for general scopes of practice for ‘slow to train’ and ‘expensive’ health workers.
 - “Working at the top end of a licence”.

The dual case for general scopes of practice

EXHIBIT 6

Relationship Between Provider Workforce And Quality: Specialists Per 10,000 And Quality Rank In 2000

Quality rank



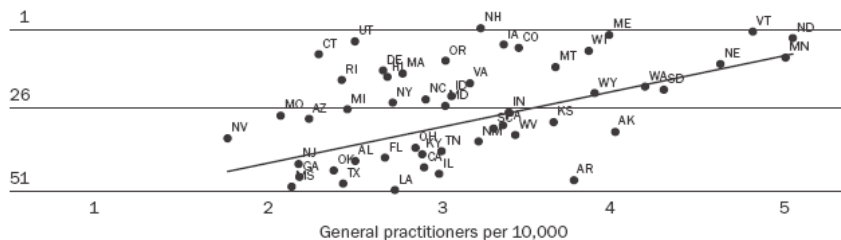
SOURCES: Medicare claims data; and Area Resource File, 2003.

NOTES: For quality ranking, smaller values equal higher quality. Total physicians held constant.

EXHIBIT 8

Relationship Between Provider Workforce And Quality: General Practitioners Per 10,000 And Quality Rank In 2000

Quality rank



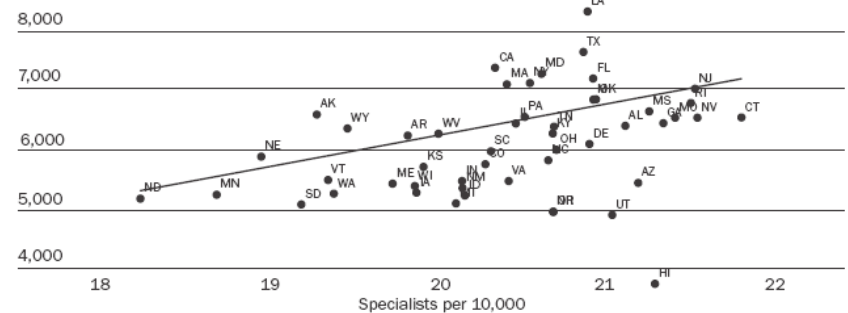
SOURCES: Medicare claims data; and Area Resource File, 2003.

NOTES: For quality ranking, smaller values equal higher quality. Total physicians held constant.

EXHIBIT 7

Relationship Between Provider Workforce And Medicare Spending: Specialists Per 10,000 And Spending Per Beneficiary In 2000

Spending per beneficiary (dollars)



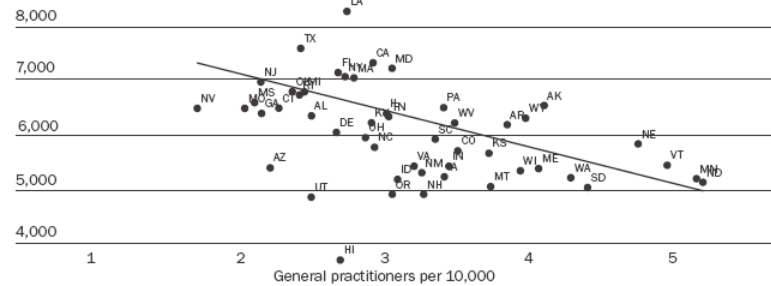
SOURCES: Medicare claims data; and Area Resource File, 2003.

NOTE: Total physicians held constant.

EXHIBIT 9

Relationship Between Provider Workforce And Medicare Spending: General Practitioners Per 10,000 And Spending Per Beneficiary In 2000

Spending per beneficiary (dollars)



SOURCES: Medicare claims data; and Area Resource File, 2003.

NOTE: Total physicians held constant.

Towards a sustainable and fit-for-purpose health system

- Long term responses:
 - Quality improvement and lifting productivity;
 - Reducing demand; and
 - Lowering costs in the context of central philosophies of ‘doing things instead of and not as well as’ and of ‘value for funding’.
- Adopt robust processes that account for the inherent uncertainty of future health milieu.
 - Health champion coalitions and the iterative development of future service scenarios through ‘idealised patient journeys’.

Towards a sustainable and fit-for-purpose health system

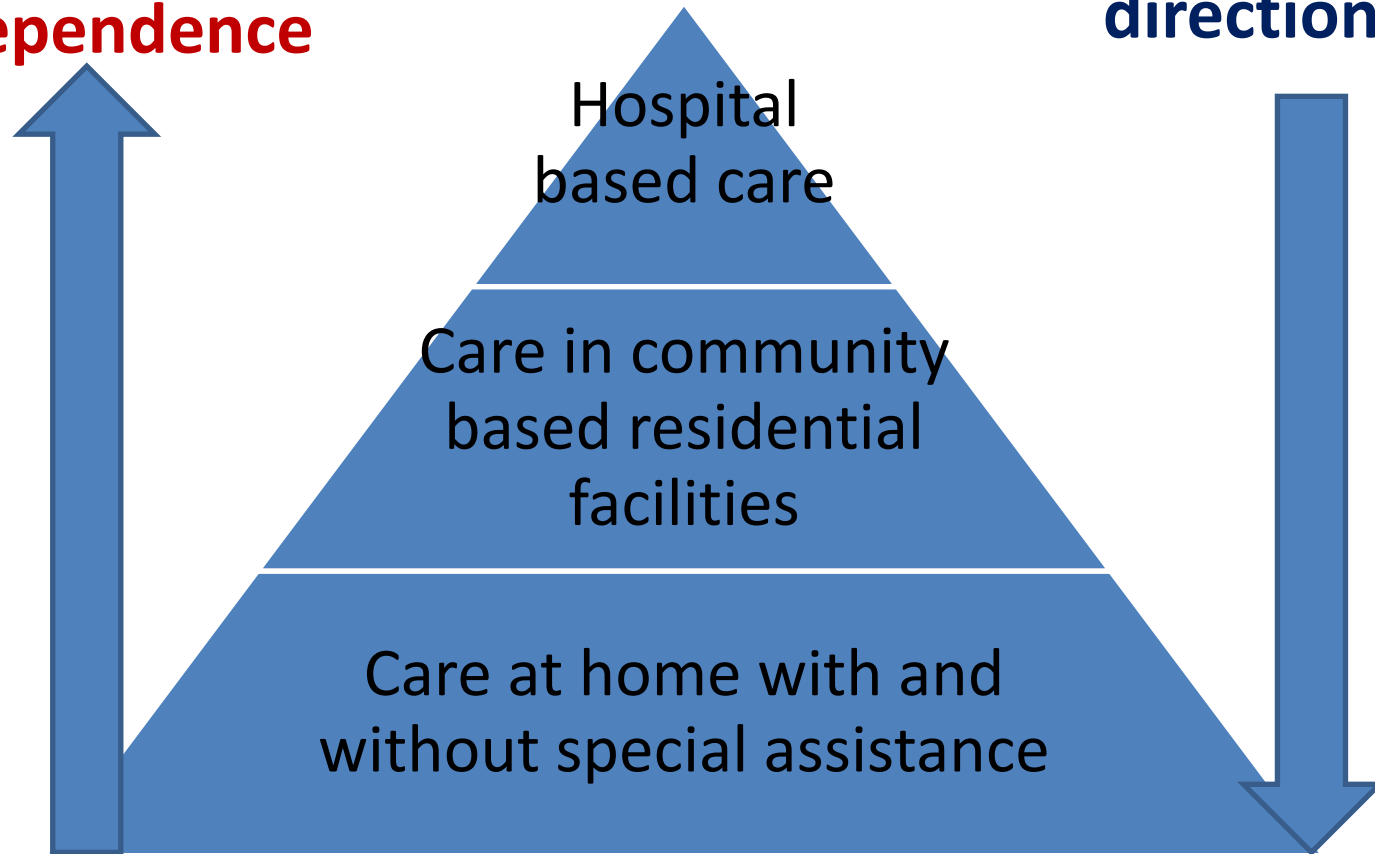
- Long term responses:
 - Quality improvement and lifting productivity;
 - Reducing demand; and
 - Lowering costs in the context of central philosophies of 'doing things instead of and not as well as' and of 'value for funding'.
- Adopt robust processes that account for the inherent uncertainty of future health milieu.
 - Disruptive innovations and the 'Trojan Horse' approach.
 - The implementation challenge.

Towards a sustainable and fit-for-purpose health system

- Long term responses:
 - Quality improvement and lifting productivity;
 - Reducing demand; and
 - Lowering costs in the context of central philosophies of ‘doing things instead of and not as well as’ and of ‘value for funding’.
- Auntie's story and the need to slow down the rate of building, equipping and staffing new hospitals.

**Increased cost and
reduced
independence**

**What is necessary
to shift care in this
direction?**



Towards a sustainable and fit-for-purpose health system

- A shared care record.
- A new way of funding services and of rewarding providers and consumers.
- A diversified and fit for purpose community based health workforce that works as much as is possible at the “top end of their licence.”
- Genuine patient-directed and centred care.

Towards a sustainable and fit-for-purpose health system

- Health care in New Zealand in 2012.
- Challenges that the New Zealand health system faces in 2012 and 2012 and in meeting the demand for health care over the next decade.
- The way in which these challenges are being met.