

Medtech Rotorua GP CME Conference

June 2011

Today's Purpose

- To give you an update on our plans for 2011
- To give you an opportunity to give us your views and thoughts on what's going well, and what needs improvement
- Medtech Update – 30 - 40 minutes
- Feedback session - 20 – 30 minutes

Medtech Update

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TECHNOLOGY FOR HEALTH

Backup and Restore (Interbase)

- I want to flag the need to ensure your practice has a procedure to regularly back up and restore your data
- Several examples recently where Practices have needed to restore from a back-up and they have discovered their back-ups are not readable or there is considerable data loss
- Please check that a trial restore is also being undertaken to confirm there is no data corruption
- Please check for white papers /information on Medtech Online

Upcoming Releases

- We are planning now for the next Medtech 32 general release in terms of content and focus for improvements
- We are seeking feedback and input into what the priorities should be at User Groups, conferences and via Medtech Online (watch this space.....)
- Releases coming up
 - Immunisation 2011 Update – June (within next 2 weeks)
 - GP2GP – Beta 25 sites starting mid June
 - Release 20 – August / September
 - ACC eSchedule – September / October
 - There will be further updates released periodically

Evolution

- Evolution is in the final stages of internal testing
- Next step is to undertake testing with “third parties” - ACC, Healthlink, BPAC, Enigma etc
- Then we will initiate the Beta testing programme with approx 10 sites
- We are aiming to start Beta by late July / early August
- Pricing – existing customer fixed fee for data migration and set-up, monthly fee within 5% of existing monthly fee

GP2GP

- This will allow for the full electronic transfer of patient notes between different PMS providers and of course between Medtech Practices
- Development has been finalised and we are in the final stages of testing with the other PMS Vendors
- BETA implementation is mid / late June – 25 Practices
- Patient Request still manual for this initial release

GP2GP

GP2GP Patient Record Export

Export Destination Details

NZMC:

Sender Details

Sender: Sam

Practice: Mills

Patient Demographics

SALES

234 St George

Patient Information

History

Consultation

Export Date

☒ 18 May

Instructions

All items selected

Inactive: ☐

View Provider Information

Main | Audit

External Details

Name: Nail, Rusty

Internal Details

Patient: RUSTY NAIL

Subject: Patient

Comment:

Classification:

Message

Patient

Date of birth

Contact information

Document

Document Created:

Author

GP2GP Patient Record Import

Import Source Details

NZMC:

Patient Demographics

RUSTY NAIL

HLB1066

1234567

01/05/1989

Male

Cook Island Maori

Patient Information

History

Immunisation

Medication History

Patient Alert

Payer

Next of Kin

Attachments

Consultation

Medications

Classifications

Medical Warnings

Screening

Outbox

Inbox

Import	Date	Subjective	Objective	Prov
☒	10 May 2011	Diabetic requiring Insulin	drugs provided to deal with	#EXT

Instructions

All items selected will be imported into the Medtech Application

Import

Cancel

Interbase XE (2011)

- Has been released. Compatibility testing has just been completed.



ManageMyHealth

- Clinical & Patient Portal
 - 20 + Practices using, still early stages
- SEHR / After Hours
 - Counties Manukau / ETHEC – 100,000+ patients, visibility of summary record at ED
 - Compass rollout starting shortly
- Beating the Blues <http://www.beatingtheblues.co.nz/>
 - 100 “trainers” trained, another 150 to go
- Integrated Care
 - New module under development – create and manage Care Plans, multi disciplinary teams



Medtech Online

We will be adding functionality to the site to

1. Logging and tracking of service requests
2. Establishing a Knowledgebase / FAQ's that are available
3. Discussion Forum's
4. Improving the options around how we communicate with you (email as well as fax)
5. Relevant / More specific information (GP, Physio, Specialist, other)

We will also be improving our content relevant to existing customers within the Medtech Online part of the website and and

Customer Survey

- 200+ responses to our recent survey
- Main themes
 - Customer support not easily accessible / lack of knowledge to resolve problems
 - More / better training, lower cost
 - Many suggestions for Software Improvement suggestions – whats happening to them, suggestion from a long time ago
 - Cost of updates / technical support
- We will run the survey 2 – 3 times a year

Medtech E-Learning

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Welcome Asfahaan

my Training

my Cart

Purchase History

Report

Activate Course

Medtech Course Details

ManageMyHealth™

PatientPractitioner

Clinical Audit Tool

Evolution Specialist



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Getting Started

Medtech e-training is an online training environment for Medtech software where learning is fast, effective and convenient. It is easy use because courses are presented in sequential and relevant narrated videos where you can quickly see and understand what you need to know.

Easy to get going:
You can learn the steps required to effectively use Medtech's suite of software applications in clearly defined courses. You simply select a course from the list that suits you, purchase online, Register your Activation code and you are ready to start.

Relevant:
Each course comprises a number of lessons with a list of questions. Each question typically starts with 'How do I.....' and then demonstrates an answer in a step by step video telling and showing the you what to do in only a minute or two.

You can go through each question and answer in a course as many times as you like. You can stop and pause each question and carry out the described steps individually.

Now you can stop reading Manuals and get to use the Medtech Applications like a professional and fully utilise the real power of Medtech applications in your workplace.

My Shopping Cart

0 Items

Training News

Medtech led consortium wins e-Therapy contract

New Zealanders with moderate to mild depression will soon have fr... more >>

Medtech32 Version 19 - Released

The Medtech32 Version 19 upgrade will change workflows and signif... more >>

Medtech Sponsors Second Annual Healthcare Summit 2010

Medtech is pleased to once again be a Gold sponsor of the Second ... more >>

New NZ online medical alert service is a world-first

A new world-first MedAlert system will provide emergency servic... more >>

We are here to assist you

We welcome all enquiries and will assist in your requests for more information or have our representatives contact you.

To visit any of our local or overseas offices, go to our contact directory at Worldwide Offices.

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Welcome Asfahaan



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Activate Course

Medtech Course Details

ManageMyHealth™

Patient

Practitioner

Clinical Audit Tool

Evolution Specialist

My Courses

ManageMyHealth™

Practitioner

- Lesson 1 - Getting Started with MMH (07:18)
- Lesson 2 - Basic Setup (04:56)
- Lesson 3 - My Account - Basic Profile (01:37)
- Lesson 4 - My Account - My Health Centres (02:15)
- Lesson 5 - Provider Inbox (04:47)
- Lesson 6 - Patient Health Summary and Provider Journal (05:21)
- Lesson 7 - Provider Calendar (03:55)
- Lesson 8 - Appointment Inbox (00:36)
- Lesson 9 - E-Requests (02:41)
- Lesson 10 - MedicAlert (01:23)
- Lesson 11 - My Home Page (04:31)

Clinical Audit Tool

Audit Tool Training

- Lesson 1 - Fundamentals (02:23)
- Lesson 2 - Primary Filters (02:45)
- Lesson 3 - Other Filters (06:33)
- Lesson 4 - Data Grid (01:03)
- Lesson 5 - Graphs (02:12)
- Lesson 6 - Interaction with Medtech (02:42)
- Lesson 7 - CPI and HealthStat (01:33)
- Lesson 8 - Screening terms (02:05)

ManageMyHealth™

Patient

- Lesson 1 - Account Access and Passwords (05:25)
- Lesson 2 - My Account (04:48)
- Lesson 3 - Inbox (04:00)
- Lesson 4 - Health summary and Journal (11:16)
- Lesson 5 - Calendar and Events (03:51)
- Lesson 6 - Appointments (03:23)
- Lesson 7 - Health Indicators (02:36)
- Lesson 8 - Goal tracking (01:53)
- Lesson 9 - Request Repeat Prescriptions (00:53)
- Lesson 10 - My Home Page (04:45)

Lesson Selection

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Clinical Audit Tool - Audit Tool Training

- Lesson 1 - Fundamentals (02.23)
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Clinical Audit Tool - ATT

My Course [Go Back]

medtech Clinical Audit Tool



- › How do I access the Clinical Audit Tool? (00.36)
- › How do I log into and out of the Clinical Audit Tool from any PC on a Network? (01.02)
- › How do I log out of the Clinical Audit Tool? (00.15)
- › What are the main areas of the Clinical Audit Tool (00.20)
- › What are the action menu buttons? (01.25)

Course Lesson

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Clinical Audit Tool - Audit Tool Training

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Clinical Audit Tool - ATT

My Course [Go Back]

Clinical Audit Tool

Welcome Sam Eaves SignOff

Filter

Demographics Medications Screening Smoking Allergy Classification Immunisation CPI Report HealthStat

Real Time Mode

Records Count : 66

Gender : ☐ Male ☐ Female ☐ Unknown

Ethnicity : All

From Age : To :

PostCode :

From Visit :

To Visit :

Provider : All

Get Values Clear Conditions

ALL	PATIENT_NAME	NHI_NO	AGE	AGE_RANGE	ETHNICITY	GENDER	PROVIDER	POSTCODE	STREET	SUBURB	CITY	VISIT
☐	Mr Valla Bai	BAB2345	31	25-44	Maori - NZ	M	Sam Eaves					2007-Feb-05
☐	Mr Sherry Sales	BAB2345	15	15-24	Fijian	M	Sam Eaves	0612	101 Gum Road	Waikaraka	Waikaraka	2010-Mar-08
☐	Mr Sathees		29	25-44	African	M	Sam Eaves					2007-Feb-05
☐	Mrs Cervical		23	15-24		F	Sam Eaves					2008-Jun-12
☐	Mrs Cervical		24	15-24		F	Sam					

Content / Structure

- **INITIALLY**

- ManageMyHealth
- Clinical Audit Tool
- Medtech Evolution
- Medtech32 – later this year

- **FUTURE**

- Specialised courses to cover specific user roles
 - Immunisation (NIR)
 - Query building
 - Role based training targeting specific roles within the health care industry

Benefits

- Reduced travel time to and from training location
- Reduced costs – accommodation, opportunity costs of individual's time
- Avoid interrupted work schedules
- Choose from multiple courses to suit individual needs
- Self paced courses – complete at your own pace
- Easy to understand and follow multimedia delivery

Available When?

- Testing of the Portal is underway
- Pricing and course information will be provided as soon as it is finalised

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CLOUD

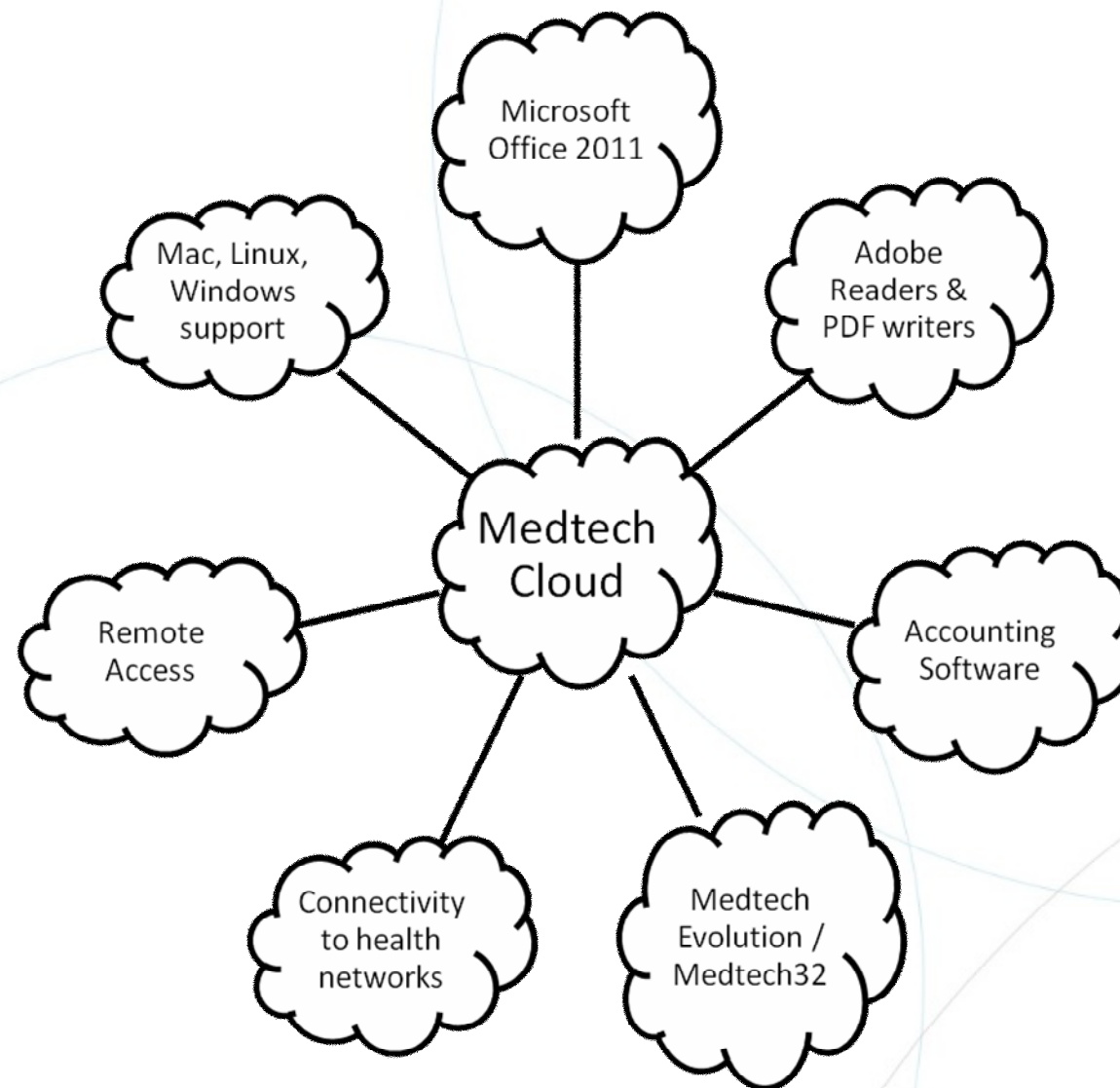


Overview

Medtech Cloud is a secure hosted desktop solution giving you the flexibility to easily increase IT capacity or add capabilities without investing in new infrastructure.

Data is securely stored in a state of the art data centre and delivered to your desktop via a high speed internet connection giving you access to your data from anywhere in the world, 24 hours a day.

Medtech Cloud provides a fixed cost, secure platform on which all of your business and Medtech applications, accounting software, and Microsoft licences are run from. We also remove the need for you to back up, update, maintain, or invest in your own systems.



Benefits

- Reduced IT costs
 - Avoid capital expenditure on infrastructure, software and service upgrades
 - Only pay for what you use
- Enhanced data security – Equivalent to internet banking
- No software updates required – you'll always be running the latest version
- Limitless capability – flexible and scalable as your practice grows (easily add to your existing package)
- Dedicated Medtech Cloud support team available

Benefits

- System available 24/7 – exception of scheduled maintenance
- Clearly predict / manage costs - fixed cost, fully supported single platform to run Medtech32 and other applications
- Latest solution delivery technology – Citrix Xen App and thin-client computing
- Benefit of one provider managing all your IT needs

Security

- Data housed in state-of-the-art data centre with 24hr security monitoring
- Leading firewall and anti-spam protection
- Database level user authentication required
- Data backed up daily

Process

- Current IT system audit
- Proposal and quote
- Data migration and virtual server set up (over a weekend)
- Testing and training
- Go live

GPCME Offer

Voucher Code: GPCMEROTO

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**20% discount off the migration cost
of moving to Medtech Cloud***

Please complete contact and practice details on rear

*Conditions: Voucher code must be quoted to receive discount.
Medtech must have a confirmed and signed agreement within 60
days of GPCME Rotorua 2011.

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Feedback Session

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Feedback

- What are the three best things about Medtech32 / Medtech?
- What are the three worst things about Medtech32 / Medtech?
- What do you think our priorities for improvement should be?

Question & Answer

Thank You

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